



QUALITY CATERING
AND HOTELS



Amal Libya Catering and Hotel Service's

Libya's Premier Caterer

Tele/Fax 0217224157 0645627428

Mobile 091 218 3342 091 209 2725

Email brian@amallibya.com

www.amallibya.com

www.cater.com.ly

www.hotel.com.ly

www.tripolihotel.net



A few words about us

- We are a leading company based in Libya, and engaged in the provision of catering and housekeeping services, to the highest International standards. We are actively planning and implementing HACCP an internationally recognised catering standard, across our range of contracts. Our team of Managers take a hand's on approach and are vastly experienced and qualified, they have more than 30 years experience, catering within Libya.
- Our Business model is based on, mutual trust, understanding and efficiency. We feel this will lead to further collaboration and success for both parties. We firmly believe our customers should receive the very best professional, safety orientated and internationally acknowledged services, for their projects, camps, offices and guesthouses. Whether, they are in remote and difficult terrain, or a city centre. It is our aim to offer innovative and ever evolving menus, bearing in mind the trend towards healthy life styles and eating a balanced diet. We are able to produce our menus to cater for multi-national workforces.
- We can offer catering and full life support services to any location; at the forefront of our thinking are innovation and the health and safety of your employees and ours. We take our health and safety policies and that of our customers seriously. We have a comprehensive infrastructure within Amal Libya, Stores, a fleet of well maintained vehicles, offices in Tripoli and Ajdabiya, and most importantly professional, polite, smart, and well trained multinational staff who are the backbone of our operations, and we have no hesitation in recognising that our people are our most important asset. We would be most appreciative if you include our company in your list of companies available to tender for your catering and services operations.
- Our customers are able to pass on to us the responsibility of catering and services operations, and concentrate fully on their own core operations. And we will take that responsibility seriously at all times. If we can be of any service at all please do not hesitate to contact us.
- Our management consists of the following nationalities Libyan, British, Austrian Maltese. And we can provide a multi-national workforce.



Amal Libya Hotel Ajdabiya



- This Brand new luxurious Hotel is ideally situated at the crossroads to the desert Gialo and 103 can be reached within 2 hours 30 minuets. Benghazi is only 1 hour 30 minuets and Brega is only 40 minuets away. The Hotel facilities include Al-a-carte restaurant, coffee shop, meeting rooms, function rooms, WiFi, 4 VIP suites. Full room service.
- The hotel is Open and has received great reviews from our guests
- The Hotel has have a mix of 50 double and single rooms well equipped and maintained to the highest international standards.
- Available within the hotel Wi Fi and office space.
- Also available Tripoli Hotel and our Tripoli VIP Guest house,



Stores and Supplies

We have a purpose built store based in Ajdabiya to service our desert sites this enables us to ensure our delivery schedules are kept, and our stores arrive on site as fresh as possible.

We keep a minimum of 2 months supplies in stock. Strict quality control procedures are in place to ensure we maintain our very high standards.





Woodside Energy Function



And one of our managed Villas And accommodation



Left Woodside Energy Function Held at their Guesthouse supplied and catered for by Amal Libya Catering Services

Below

One of our managed Villas we can supply the Villa, or use your existing facilities, we can supply a full catering, laundry and cleaning service. We can also supply security, gardeners and pool maintenance.





Functions and Parties



We can cater for your parties office lunches corporate events we prepare setup, deliver, serve and clean away.

Just a small fraction of what we offer:

- ❖ Hot and cold Buffets
- ❖ Chinese and Indian food.
- ❖ Canapés
- ❖ Waiters and equipment supplied.
- ❖ Call for menus and prices





Logistics

Whatever your requirements , you can rest assured that we will deliver.

We have our own fleet of transportation and our own purpose built stores, so we are able to maintain standards to the highest levels.



Delivery and storage is only part of the job for us, we know we will be judged on the meals we produce, so we go to great lengths to ensure we give our clients the best service possible. Adhering to best practice International catering standards.



Our Services

We provide catering, janitorial and full life support systems to any site regardless of location, and we maintain the highest possible standards, with regards to food and hygiene.



We only buy the freshest and highest quality items, our quality control is second to none.



Quality Policy



QUALITY CATERING
AND HOTELS

“Amal Libya Catering Quality Promise”,

*Committed to a “customer comes first” philosophy,
through the development of an Environment which
fosters*

*Quality Excellence, Continuous Improvement
and a Perfect Partnership with clients.*

*In working together a common vision, our committed
and dedicated management and staff will serve
our clients efficiently and cost effectively, by providing
the Highest Quality
of food and ancillary services, prepared and delivered
to their exact requirements.*

*We ensure the utmost levels of Customer
Satisfaction Service,
and Food Hygiene are achieved,
through a process of self-auditing, corrective action,
external checks and adherence
to a formalised Quality Management System.*



Health and safety policy statement AmalLibya Catering and Hotel Services Libya



QUALITY CATERING
AND HOTELS

The management of AmalLibya catering and Hotel services is committed to providing and maintaining a safe and healthy working environment for its employees and visitors and all persons using the premises as a place of work.

To ensure a safe and healthy environment management has developed and maintains a health and safety management system specifically management will:

1. Set health and safety objectives and performance criteria for all managers and work areas
2. Manually review health and safety objectives and managers performance
3. Actively encourage the accurate and timely reporting and recording of all incidents and injuries
4. Investigate all reported incidents and injuries to ensure all contributing Factors are identified and, where appropriate, plans formulated to take corrective action
5. Actively encourage the early reporting of pain or discomfort
6. Provide treatment and rehabilitation plan that insurers are saved and early durable return to work
7. Identify all existing and new hazards and take all practicable steps to eliminate, isolate and or minimise the exposure to any hazards deem to be significant
8. Ensure that all employees are made aware of the hazards in their work areas and are adequately trained to enable them to perform their duties in a safe manner

Health and safety policy statement AmalLibya Catering and Hotel Services Libya



QUALITY CATERING
AND HOTELS

9. Encourage employee consultation and participation in all matters relating to health and safety
10. Promote a system of continuous improvement including the annual review of policies and procedures
11. Meet our obligations relating to all health and safety regulations and codes of practice and also any relevant standards guidelines
12. Every employee of the company is expected to share in the commitment to health and safety
13. Every manager, supervisor or foreperson has a responsibility for the health and safety of those employees working under their direction
14. Each employee is expected to play a vital and responsible role in maintaining a safe and healthy workplace through:

Observing all saved work procedures, rules and instructions

the early reporting of any pain or discomfort

taking an active role in the company's treatment and rehabilitation plan, to ensure an early durable return to work

Ensuring that all accidents, injuries and hazards are reported to the appropriate person.

The health and safety committee

The health and safety committee includes senior manager representation and other nominated employee representatives; the committee is responsible for the implementation, monitoring, review and planning of health and safety policies, systems and practices.

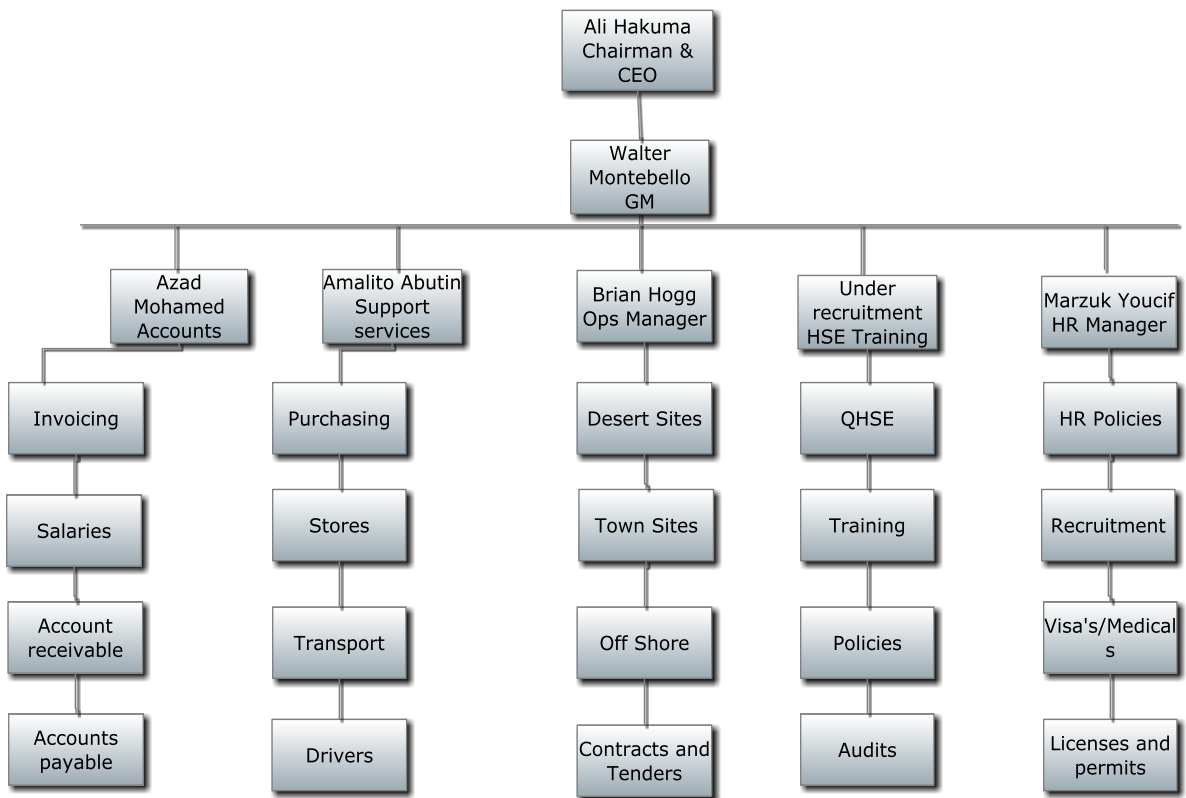
Ali Hakuma

Chairman & CEO

AmalLibya catering and Hotel services Libya.



AmalLibya Organization Chart Head Office



AmalAfrica Organization chart Head office Ajdabiya

As At January 2012



Client List



We are operating or managing sites for the following esteemed clients:

• **Halliburton**



• **Weatherford lamb**



• **British Embassy**



British Embassy
Tripoli

• **Baker Eastern SA**



• **Alkhorayef Pumps**

• **Weatherford Drilling**



• **Precision Drilling**



• **BJ Services**



• **KCA-DEUTAG**



As well as various local institutes and universities, we also cater to guest houses, Villa's and outside events.

Functions for

Woodside, Wintershall, Oxy, Ericsson, AGESCO,
St. George society. British Business Group.

British embassy. Parties to private individuals

We have previously catered for or managed sites for the following companies:

- Sirte Oil Company
- Zawia Oil Refinery
- Zueitina 103A 103D
- LISCO Misurata

Most of our managers
are Ex Corinthia.



British Embassy Letter



British Embassy
Tripoli



British Embassy
Tripoli
24th Floor,
Al Fateh Tower,
Tripoli

1st June 2005

Mr Ali Hakuma,
Malafrica Catering Services,
High Andalus,
Shara Achmed Al Tamimi,
Tripoli
Libya

Tel: 021 335 1084
Fax: 021 335 1082
E-mail: trevor.bines@fco.gov.uk

Dear Mr Hakuma,

Please allow me to introduce myself. I am the head of the commercial department at the British Embassy, responsible for amongst other things, for approximately 24 UK Trade Missions and many other trade events this year.

Last Sunday 24 May 2005 I hosted a meeting of the British Business Group and a small visiting Trade Mission from the British Book Publishers which included companies such as the Oxford University Press and Cambridge University Press. A total of about 60 largely resident and some visiting British business people/companies. I took the opportunity to show case two companies with British connections, your own Malafrica Catering Services (Brian Hogg) and Qibla (Cola/Orange, Mango and lemonade soft drinks) in order to support their market penetration in the Tripoli market.

The meeting was successful for us. I understand it was also highly successful for Qibla and yourselves. I know Brian Hogg has received a number of follow up enquiries subsequently. I held an event last night for a visiting British Trade Mission which was also successful, a large part of which was due to the professionalism of your excellent staff and the superb food that you provide. Thank you so much for sponsoring the food on Sunday 24 May and thank you again for providing excellent food and staff last night. I heard lots of praise for the quality of the food. From a personal perspective I find it "yummy" indeed!

You can expect many more requests for catering from myself but more importantly, I hope the events I hold will in turn lead to substantial increases in your customer base. In March and April I hosted some 15 events, some 340 people in total. Until now, these events typically created catering and logistics problems for me. From July, the United Kingdom will become the "Presidency" in the EU and some other international organisations. I shall be

British Embassy Letter Cont.



hosting a wide range of events which will include the Heads of all of the European Union Embassies based here and many other countries too. As we say in colloquial English, your customer base is likely to "snowball" as a result.

Thank you again for the excellent food and service. I hope this is the start of a long term working relationship that is mutually beneficial to all parties.

A handwritten signature in black ink, appearing to be 'S. J. ...'.

**Commercial Counsellor
British Embassy Tripoli**

cc:

HALLIBURTON

Thank you letter from Halliburton

HALLIBURTON

TO : Amalafrika Catering Co.
FROM : Halliburton Fox 3
DATE : 20th December 2007
SUBJECT : Letter of appreciation

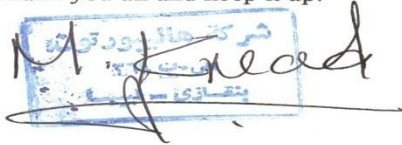
Gentlemen,

I would like to thank you all for the special Lunch that you prepared for us here at Fox 3 on Eid El Adha today the 20th Dec.07. Everyone was very pleased with the food preparation and the selection of sweets specially prepared for the occasion, also I must mention the nice atmosphere we had at the mess hall thanks to the beautiful layout of the food, salads, sweets, fruits and decorations, professionally prepared by your staff.

Many thanks go to Ray and Sami and all the crew of Amalafrika for the extra effort they put in to provide us with an excellent service here in the desert which really makes life more tolerable.

Special thanks go to Mr. Ali Hakuma and Amalafrika Co. management for kindly providing Halliburton sites with sheep for the celebration of Eid.

Thank you all and keep it up.

A blue rectangular stamp with Arabic text is visible. Overlaid on the stamp is a handwritten signature in black ink that reads "Mustapha Kread".

Mustapha Kread
Fox 3 Supervisor

HALLIBURTON

Thank you letter from Halliburton 2

HALLIBURTON

**TO : AMALAFRICA CATERING CO.
FROM : HALLIBURTON FOX 3
DATE : 27TH DECEMBER 2007
SUBJECT : APPRECIATION LETTER**

Gentlemen,

I want to convey all my sincere thanks to AMALAFRICA Co. management and staff, for the catering services They provide here at fox 3, they all doing a fantastic job.

Food; sweets; fruits, are all excellent. Cleaning is professional, the friendly and the helpful attitude of the staff is great.

So thank you again for this outstanding performance, and I wish you all more success.


**Hussein Jabou
Fox 3 Supervisor**

HALLIBURTON

Halliburton Letter

HALLIBURTON

INTEROFFICE MEMORANDUM

TO : **All Malafrica Personnel**
FROM : **Lars Alfors**
CC : F-16
DATE : 26 January 2004
REF. : iomloa131.doc
SUBJECT : **Malafrica Performance**
NUMBER OF PAGES : 1
(INCLUDING FRONT
PAGE)

Gentlemen,

I'm very pleased with your performance.

The food is nice (especially the pastry and the salads), the amount of fruit and canned drinks is sufficient and the service is good. At the moment it is one of the better places in the desert to eat.

The special effort you have to make now that we are using the temporary mess-hall is appreciated.

The room cleaning and laundry pick up is good and flexible. When I'm still in my room when the laundry is picked up it normally gets washed later on the day, which is a great help to me.

All in all: well done!

Thanks and regards,



Lars Alfors
Senior Technical Professional Field

HALLIBURTON

Halliburton Letter Arabic

LIBYAN BRANCH
P.O BOX : 644
TRIPOLI, G . S . P . L . A . J
REGISTRATION NO :10619

فرع ليبيا
ص.ب: 644 طرابلس
الجمهورية العربية الليبية الشعبية الاشتراكية العظمى
رقم التسجيل: 10619

التاريخ : 2005/11/5
اشارى : 2005/321 ك . ف

الى / من يهمة الامر

بعد التحية ،،،

نفيدكم نحن شركة هاليبورتون الالمانية للخدمات النفطية فرع ليبيا
بأن شركة امال افريقيا للتموين وخدمات حقول النفط متعاقدة معنا في
مجالة التموين والضيافة منذ تاريخ 2003/8/1 وحتى تاريخ تحرير هذه
الرسالة.

أعطيت هذه الرسالة حسب طلبها لاستعمالها فى الاغراض القانونية.

شاكرين لكم حسن تعاونكم معنا بالخصوص ،،،
والسلام عليكم ورحمة الله و بركاته ،،،

إمام ع. شطيس
مدير ادارة الشؤون العامة و العلاقات

رج. ك. ف.



Weatherford®

Weatherford Letter

Weatherford Lamb Libya Limited
El-Fourosia, Sedi Sleem
Airport Road

Tripoli / Libya
طرابلس - ج.ع.ل.ش.أ.
Tel: 218 21 361 8866
Fax: 218 21 361 6445



Weatherford®

فرع الجماهيرية
نادي سيدي سليم للفروسية
طريق المطار-مقابل مستودع البريقة

هاتف: 3609269, 3618866
فاكس: 3616445

Mr. Ali Hakuma,
AMAL Africa Catering Services,

December 28, 2005

Dear Mr. Ali,

We would like hereby to confirm our appreciation to the very best services and cooperation Weatherford received from your representative Mr. R. Grima in our Base 103A during The General Manager visit on December 2nd, 2005 as well as every member of your staff in that occasion .

We also would like to take this opportunity to thank Mr. Grima very much for the significant effort he demonstrated together with his team of work in the Christmas lunch; Mr Grima offered excellent variety of hot and cold buffet and pleasant atmosphere. Once again we would to thank you for the services you provide to Weatherford personnel.

Best Regards,

Diaa Elsaket

The Base Manager

Abdulrazek Alobaidi

QHSE Coordinator



Weatherford®

Weatherford Letter Arabic



Weatherford®

Weatherford / Lamb Limited
Jamahirya Branch
Tel : 3618866
Fax : 3616445
P.O.Box : 91742
NADI SLEEM
Tripoli - Libya

شركة وذر فورڊ / لامب المحدودة
فرع الجماهيرية
هاتف: 3618866
فاكس: 3616445
صندوق بريد: 91742
نادي سليم / طريق المطار
طرابلس - ج.ع.ل.ش.أ.

الى من يهمة الامر

التاريخ 6 / 11 / 2005

بعد التحية

تفيدكم ادارة شركة وذر فورڊ لامب المحدودة للخدمات النفطية انها متعاقدة مع شركة امال افريقيا لخدمات التموين بتاريخ 2004/6/1 في نفس المجال المذكور وان العقد مازال ساري المفعول .

شاكرين لكم حسن تعاونكم معنا
والسلام عليكم ورحمة الله وبركاته

عبدالوهاب ابوالقاسم علي
مدير الشؤون الادارية



Weatherford®

Weatherford Letter



Weatherford®

Weatherford / Lamb Limited
Jamahiriya Branch
Tel: +218213618866
Fax: (+218 21)3616445
P.O.Box : 91742
Sedi Sleem Riding Club
Airport Road- Opposite To Brea
Tipoli - Libya

شركة وذر فورد / لامب المحدودة
فرع الجماهيرية
هاتف: +218213618866
فاكس: +218213616445
صندوق بريد : 91742
نادي سدي سليم للفرسية
طريق المطار - مقابل مستودع البريقة.
طرابلس - ج. ل. ش. 1

Date: 13-06-2004

To whom it may concern

This is to certify that MaAfrica has started its catering services to Weatherford's as of the first of June 2004.

This certificate is given as per the request of MaAfrica's representative, and Weatherford shall bear no responsibility whatsoever towards the intended use of this certificate.


Eng. Mubarak Al Tahrawi
General Manager
Weatherford Lamb Libya Ltd.




Weatherford

Weatherford Drilling Rigs

ترجمة من اللغة الإنجليزية.

رسالة مبعوثة عن طريق البريد الإلكتروني (شبكة الإنترنت)

From: "james christensen". <jimmydgeek@hotmail.com>

من: جي. جيمس كريستنسن.

عنوان البريد الإلكتروني: <jimmydgeek@hotmail.com>

To: <hotel@amalafrica.com.ly>

إلى: شركة أمل إفريقيا - hotel@amalafrica.com.ly

Sent: 02 march, 2008 – 16:4

تاريخ الإرسال: الساعة: 16:4 يوم 2/3/2008.

Subject: 802 & 169 camps.

الموضوع: المخيمين رقم 802 ورقم 169.

Hello:

Mr. Ali, I would like to thank your company personally for the excellent meals at camps 802 & recently camp 169. As well, I'd like to commend your hospitality and let you know how much we appreciated the meal at Ejdbabia and the hospitality in your office.

It is people like you and your company that really makes Africa shine and us spoiled Westerners feel right at home.

Mr. Mark was out at camp 169 last night and commented on the quality of the meals and the professionalism of your people. Once again, thank you (Chokrun).

بعد التحية:

أود، ياسيد علي، أن أشكر شخصيا شركتكم على الوجبات الممتازة في المخيم رقم 802 وفي المدة الأخيرة في المخيم رقم 169. كما إنني أريد أن أثنى على حسن ضيافتكم وأخبركم عن مدى تقديرنا للوجبة التي قدمتموها لنا بمدينة إجدابيا وحسن الضيافة التي حظينا بها في مكتبكم. فعلا إن الناس من أمثالكم هم الذين يجعلون أفريقيا تشع نورا ويجعلوننا نحن الغربيين مدللين ونشعر باننا في أوطاننا.

لقد كان السيد/ مارك في المخيم رقم 169 الليلة البارحة وأثنى على جودة الوجبات والمهنية التي تقدم بها العاملين معكم. مرة أخرى، شكرا لكم.

Jim Christensen

Drilling superintendent.

Weatherford international.

جيم كريستنسن.

مراقب أعمال الحفر

شركة ويذرفورد العالمية.



Weatherford



Weatherford®

Weatherford Letter



Weatherford®

Weatherford Lamb Libya
Airport Road
PO Box 91742
Tripoli
Libya

10 July 2003

Ref: Malafrica Catering Service

Malafrica Catering Services is company established in Tripoli Libya, specialising in catering services in desert areas as well as guesthouses.

Weatherford Libya has used the services of Malafrica in our Tripoli facility for approx 4 months now. They have supplied manpower, food, cleaning, laundry and management services to an exceptional level during that time.

The staff of Malafrica is a credit to their organisation, always polite, courteous and attentive. The menu has been varied, of sufficient quantities and enjoyable. Taking into account we have a wide range of nationalities in the staff house, they managed to balance the diverse tastes and needs of this multinational group to everyone's satisfaction.

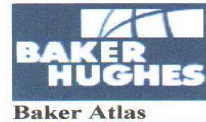
As QHSE manager of Weatherford Libya, I have received no complaints regarding their service from any quarter, whether it be management or end-user of the service.

Trusting this gives a fair and balanced overview of Malafrica's services for anyone that requires it.

QHSE Manager
Weatherford Libya

BAKER ATLAS

Letter From Baker Atlas



Date 23-Aug-08


Baker Atlas 115 Camp Ubari Libya

To Manager Amal Africa

Just a note to say what an excellent job Val and Bernie did while at our camp. Their food was of excellent quality and their hygiene standards were also good.

They have mentioned that they would like to come back to Baker after their days off. We would welcome them back no problem.

Please pass on the thanks of all staff here to both of them.


Ian Keeler GME Baker Atlas



BAKER ATLAS

Letter from Baker Atlas



Baker Atlas

Date 20-August-2008

Baker Atlas 115 Camp Ubari Libya

To: General Manager AMAL Africa

I would like to let you know, that Mr. Abdu El Hadi Abbas after working here at Base 115 for over one year, has performed his Duties with high professionalism. Moreover in many occasions he has helped us to upgrade the Laundry facility and helped us on the Camp Maintenance program.


William Graziani SMLS Baker Atlas 115

Al Khorayef Pumps Letter



AL-KHORAYEF ELECTRICAL SUBMERSIBLE PUMPS CO. (Ltd.) / WSP
Sidi Saleem Area Airport Road Tripoli, Libya
Tel. No. +218 21 483 4164 Fax No. +218 21 484 2394 email: alkhorayef@ltnet.net

Date : July 23. 2006
To : Amal Africa Catering and Hotel Services
Attn. : Brian Hogg
From : Don McKinnon
Re : Your Employee Amina

I just want to say that Amina has been working in our facility from the 1st of May 2006 and she has been carrying out her work most efficiently and appears to be busy every minute of her time here.

She is very quiet, shy, but always has a smile. We are pleased you assigned her to Al-Khorayef Company; we could not get anyone better. It also gives us confidence in Amal Africa that they have such committed staff to ensure their customer satisfaction.

Sincerely,

Don McKinnon
Production Manager

WSP

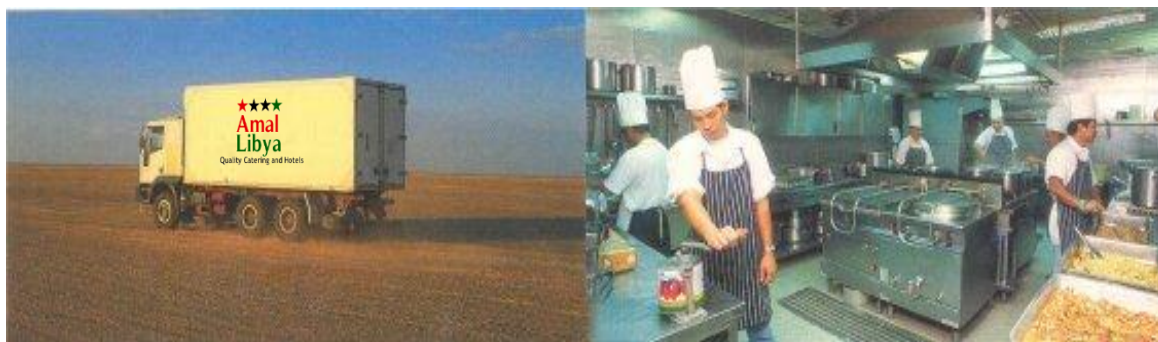


Contact Us



Hotel Services

Catering Services



Tripoli

Tele/Fax 00218 21 7224157

Mobile 00218 91 2183342

Email brian@amallibya.com

Web www.tripolihotel.net www.amallibya.com www.hotel.com.ly www.cater.com.ly

Ajdabiya Tele/Fax 00218 6456 27428 - 00218 6456 28951 Up to 54

Mobile 00218 91 2092725

Email ali@amallibya.com brian@amallibya.com

Web www.tripolihotel.net www.amallibya.com www.hotel.com.ly www.cater.com.ly

Hotel Bookings Please call 00218 645 628951 up to 54 Fax 00218 645 628955

Email hotel@amallibya.com